

Tuesday, June 29, 2010

To Whom It May Concern,

We have been remiss in writing this letter extolling your staff at Casa de Pico.

We have been customers, patrons, guests, and 'familia' since Casa was located in Old Town. We lived in Grant Hill back then, maybe ten minutes away.

When the property at Old Town fell into the hands of the Delaware Co. (we think that was their name) we were in as much of a quandary as the staff and management. We see ourselves as an extended family of Casa de Pico. We were sad to see some people stay in Old Town especially Zulita.

We now, after how many years, have settled into the Grossmont Center Area. Now, we also have relocated and live about seven minutes away.

Our intention is to recognize the great staff of Casa de Pico but we will put the spot light on a number of stand-out people. It's hard to begin the list but let's start with Francisco, he's the guy who can make a thousand dishes in a bin without breaking one, then clean the table in less than ten seconds: Luis, Memo (Francisco's brother), Rene, all look like Olympic ice skaters as they smoothly carry hundreds of hot dishes of yummy Mexican food to all the tables. Then serving the tables gracefully, warmly, and courteously, are to mention a few: Ania, Carina, Jackie, Sonia, and especially Norberto, this guy's hospitality is international. It must be part of his culture and nature. He emanates his authenticity to the point that others learn from him by working with him. These are our heroes. When we have out-of-town guests we bring them to Casa de Pico. We celebrate our birthdays, anniversaries, graduations, and special events like 'el Diez de Mayo', which we celebrated with a guest who just moved to Santee (not to mention our Thank God It's Friday visits). And all of June it's been Dad's and Grads celebrations. Recently, at a family reunion, my sister Andrea said, "They treat you guys like VIPs", truth be told I think anyone who comes to Casa gets royal treatment. We appreciate Lino who is everywhere at once making sure all is well.

Yours truly,



Pedro and Regina Moreno